# ATTENTION: Garkane will be changing office hours in January 2027

Garkane Board and Management has made the decision to revise its office hours. The new schedule will begin on January 4th, 2027. Part of the reason for the changes is to try to match the working hours with phone calls from the public and to match foot traffic in all the areas. We studied the data of when members call and visit the offices over an extended period before making this change. Another reason for the change is improving staff safety. Due to limited staffing resources in some offices, it's not always safe to have limited number of employees in the office on a Friday. So the offices will now be closed Fridays.

To offset the offices being closed Fridays, we will now have extended phone coverage from 7:30 a.m. to 5:30 p.m. to allow the public to reach us at times before or after their own working hours.

We have a payment kiosk in the Kanab office foyer that's available 24-hours, and will have one in the Loa office in January that will also be available 24-hours. We encourage all members to download the Smarthub app on (597100) their mobile device to access account information at any time they like. Some of the many features includes:

**View and pay bills**
Review past bills, payment history and available payment options.

**Monitor electricity usage**
View daily, monthly, and yearly consumption.

**Report outages and service issues**
Report a power outage and communicate with Garkane staff.

**Garkane will still have 24-hour After-Hours Emergency staff available for outages and other emergancies.**

## NEW HOURS

**Monday - Thursday (CLOSED FRIDAYS)**
**Lobby Hours: 7:30 a.m. - 5:30 p.m.**

**Phones Available: 800-747-5403**
**7:30 a.m - 5:30 p.m.**

## PAYMENT OPTIONS

smart hub Mobile App

Pay By Phone Automated 800-747-5403

24-Hour Payment Kiosk

Setup Autopay or Bankdraft

AUTOPAY

*For questions regarding payment options, please call 800-747-5403*




